# **Privacy Policy for The Credit Doctor**

# 1. Introduction

Welcome to The Credit Doctor. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information. By accessing our services, you consent to the practices described in this policy.

#### 2. Information We Collect

We may collect personal information, including but not limited to names, contact details, financial data, and credit history, solely for the purpose of providing our services.

## 3. How We Use Your Information

We use your information to analyze credit profiles, offer personalized insurance solutions, and keep you informed of progress. We do not sell or share your information with third parties without your consent.

# 4. Security Measures

We employ industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

# 5. Confidentiality

Your information is handled with utmost confidentiality. We strictly adhere to legal and ethical standards, ensuring your data is treated with the highest level of discretion.

# 6. Cookies and Analytics

We may use cookies and analytics tools to enhance your experience on our website. These technologies do not collect personally identifiable information.

# 7. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices. Please review their policies separately.

## 8. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect or maintain information from minors.

#### 9. Changes to this Policy

We reserve the right to update or modify this Privacy Policy. Any changes will be reflected on this page with a revised effective date.

# 10. Contact Us

If you have questions or concerns about our Privacy Policy or how we handle your information, please contact us at 419-917-8700.

# Terms of Service for The Credit Doctor

Welcome to The Credit Doctor. These Terms of Service govern your use of our services. By accessing or using our services, you agree to comply with these terms.

#### 1. Services Offered

The Credit Doctor provides credit repair and personalized insurance services. Our aim is to assist individuals and businesses in achieving their financial goals.

# 2. Eligibility

You must be at least 18 years old to use our services. By using our services, you represent and warrant that you are of legal age and capable of forming a binding contract.

# 3. Privacy

Please review our Privacy Policy to understand how we collect, use, and protect your personal information.

#### 4. User Conduct

You agree not to engage in any activities that may disrupt or interfere with our services, including but not limited to hacking, spamming, or transmitting harmful code.

#### 5. Intellectual Property

All content and materials provided by The Credit Doctor are protected by intellectual property laws. You may not use, reproduce, or distribute our content without prior written consent.

#### 6. Payment

Payment for our services is outlined in our fee structure, which may be subject to change. By using our services, you agree to the specified payment terms.

# 7. Disclaimer of Warranty

We do not guarantee specific outcomes or results from our services. Your credit repair and insurance experiences may vary based on individual circumstances.

# 8. Limitation of Liability

The Credit Doctor shall not be liable for any direct, indirect, incidental, special, or consequential damages resulting from the use or inability to use our services.

## 9. Termination

We reserve the right to terminate or suspend your access to our services at any time for any reason, including violation of these Terms of Service.

# 10. Changes to Terms

We may update or modify these Terms of Service. Any changes will be posted on our website with a revised effective date.

#### 11. Contact Us

If you have questions or concerns about these Terms of Service, please contact us at dacreditdoc@gmail.com.

# 3-Day Return Policy

# 1. Eligibility

This return policy applies to services provided by The Credit Doctor. To be eligible for a return, you must notify us within three (3) days of the initial service delivery date.

#### 2. Refund Process

If you are dissatisfied with our services and wish to request a refund, please contact us at [Insert Contact Information] within the specified timeframe. We will review your request and respond promptly.

## 3. Exclusions

This policy does not apply to any services provided after the initial three (3) day period. Additionally, refunds will not be granted for services rendered in accordance with the agreed-upon terms.

#### 4. Refund Criteria

Refunds may be granted at the sole discretion of The Credit Doctor and are subject to the following criteria:

- The service was not delivered in accordance with the agreed-upon terms.
- The request is made within three (3) days of the initial service delivery date.
- The client has provided all necessary documentation and information requested by The Credit Doctor.

## 5. Refund Process

Upon approval of the refund request, The Credit Doctor will process the refund within 7 business days. Refunds will be issued via the original payment method.

By using our services, you acknowledge that you have read and understood all Policies. Your continued use of The Credit Doctor's services constitutes your acceptance of these policies.